BASIC TROUBLESHOOTING

Robot, Tablet, or Base Station not working as they should? Check the following first:

1. Are the batteries in the Tablet, the Robot, and the Base Station fully charged?
2. Is the Robot's battery seated properly in its compartment? Is the compartment latch locked?
3. Are the antennas attached to the Base Station and the Robot?
4. Is the Tablet connected to the Robot's WiFi? After restarting the Robot, was the Tablet reconnected to the Robot's WiFi?
5. Is "Roaming Data" turned on in the Tablet's settings?
6. Do the App and Robot's software versions match? Are they updated to the latest versions?
7. Reboot the Robot and the Tablet. Shut them down completely, then power up again.

Still having trouble?
Call or text 1-770-818-6020 (US) for help.

SCAN CODE OR GOTO
TURFTANK.WIKI FOR MORE INFO & USAGE INSTRUCTIONS